

Case Study: Edison Mission Energy

Highlight

Network Performance and Visibility including F5's BIG-IP

Background

Edison Mission Energy (Edison) is an electricity utility based in California, with interests in over 36 power plants, generating over 11,000 MW of power. Edison manages an international wide area network and technical infrastructure to offices and processing plants.

Pain Point

Edison's network was experiencing system-wide latency greater than anticipated despite successful implementation of other solutions. Latency was severe enough to impact the rate at which customers could be serviced. Edison's critical path to success was to identify and understand the application requirements, service provider and vendor analysis, and identify and solve the root cause for the high latency problems.

“ By deploying TOTAL VIEW ONE, we were able to resolve our visibility and performance issues. ”

Andrew Hua, IT Manager

Implementation

Edison chose PresiNET for its' moderate cost, immediate response time, outstanding reporting and visibility. Equipment was installed and monitoring began at a power station after it was received. Edison has since expanded its visibility to the F5 BIG-IP environment and to other locations using TVO sensors.

Outcome

Several significant issues were identified and resolved within the first 24 hours. Network speed immediately jumped to anticipated levels. TOTAL VIEW ONE's reporting capabilities are now used for real-time monitoring and weekly metrics.

